

Access your water usage in a few easy steps!

Create an EyeOnWater Account

- Visit <https://eyeonwater.com/signup> using a supported web browser
- Enter your service area zip code, i.e. 10595, 10532, 10594
- Enter your Account Number*. Your water bill will only have 2 digits before the hyphen but the system requires 3 digits so a "0" must be entered before your account number. The system also requires that you enter the hyphen* i.e. 014-202202

As an example:

Bill Statement Account Number: 14-202202

Account Number that needs to be entered online: 014-202202

***Be sure to add a zero "0" to the beginning of your account number and include the hyphen, otherwise the system will not recognize your account.**

- Select "Next"

EyeOnWater

Help

Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the **Terms of Use**.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

SAMPLE WATER BILL		
CUSTOMER NAME	SERVICE LOCATION	ACCOUNT NUMBER
JOHN SMITH	123 MAIN STREET	88888888
DUE DATE		CURRENT CHARGES
01/15/2017		\$45.50

Service or Billing ZIP/Postal Code:

Service or Billing ZIP/Postal Code

Account Number:

Enter your Account Number

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

Next

Already have an account? Sign in here.

- A confirmation of your account information will display. Select "Next" if correct. If information is incorrect, contact the Water & Sewer Department, 914-831-1062.
- Enter your full name, enter and confirm your email address and create and confirm a password. Read and accept the Terms of Use.

- You will receive a confirmation email from EyeOnWater to verify your email address by selecting the link in the email i.e. "Click here to verify your email address". You can then log in to view your water usage by entering your email address and password.

To log on to EyeOnWater after your account is set up, visit <https://eyeonwater.com> using a supported web browser and enter your email address and password you created.

